

# Restart CommVault NDMP backup job

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[BrendonHiggins](#) 477 posts since

Mar 26, 2008

Can anyone tell me how to restart a failed CommVault v7 backup job?

I have a tape library connected to a FAS3070 via SCSI and have managed to write 3 Tb to tape when a network error between the filer and CommVault management agent killed the job. CommVault has restarted the job from the beginning again but the filer has shows the snapshot as (busy, backup, dump) and backup status as

```
ID   State   Type Device   Start Date   Level Path-----  -----  ----  -----  -----
-----  -----  0 RESTARTABLE NDMP      Jul 01 15:05  0  /vol/dmfil01wsf/ 1
ACTIVE   NDMP ndmp   Jul 02 17:35  0  /vol/dmfil01wsf/
```

I know how to terminate the job on the filer but would like to continue from the point of failure if possible.

Thanks

Brendon

Tags: commvault, backup, ndmp, commvault, backup, ndmp

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Mar 26, 2008 1. **Re: Restart CommVault NDMP backup job** Jul 8, 2009 1:52 AM

The local hdd on the CommVault media server had become full with indexes. This meant the index was lost and the job could not be restarted.

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